

# Change Management Foundation et Practitioner eLearning et examens

50 heures d'auto-apprentissage / 9 mois d'accès / vouchers d'examen inclus

Ce cours se concentre sur les aspects pratiques d'une **gestion efficace du changement** en relation avec le changement et l'individu, le changement et l'organisation, la communication et l'engagement des parties prenantes, et la pratique de la gestion du changement.



## Que contient notre pack combiné eLearning Change Management Foundation & Practitioner ?

- Obtenez votre certification à votre propre rythme
  - Accès en ligne pendant 9 mois
- Leçons interactives, vidéos et exercices de pointe
- Examens de certification APMG Foundation & Practitioner inclus
- Notes pour accompagner chaque leçon et votre exemplaire du manuel Change Management
  - Tests et questions d'examen blancs avec commentaires
  - Forums d'assistance et chat en ligne et suivi des progrès



Cet eLearning est développé par Spoce Ltd, ATO et est uniquement **disponible en anglais**.

## LEARNING OBJECTIVES

- **Unlock resistance** to change
- **Provide effective support** and motivation to individuals and teams to embrace change
- **Draw** from a range of professional approaches to implement change smoothly and effectively
- **Manage and inform** key stakeholders throughout the change process
- **Speed up the implementation** of change initiatives

## THIS EARNING IS DIVIDED INTO 2 LEVELS

### Foundation

The Foundation level aims to confirm that **you know and understand the basics and terminology**. It covers the processes, roles and reaction to change. Also, strategies, types of change process and stakeholder management.

Estimated study time: 20 hours eLearning

### Practitioner

The Practitioner level aims to confirm that you have **sufficient knowledge and understanding in order to apply the approach to your organisation**. Includes, applying process frameworks, how to prepare for a change initiative, motivation and sustaining the change process.

Estimated study time: 30 hours eLearning

## COURSE PREREQUISITES

This course does not require any existing knowledge of Change Management.

## THIS COURSE IS SUITABLE FOR

General Change and Project teams, stakeholders or anyone wishing to know more about the approach.

## EXAM DETAILS

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The **Change Management exams are APMG certifications**. Participants will receive an exam voucher valid for one year and allowing them to take the online proctored exam at a date and time of their choice. Exam voucher also gives access to online mock exams to test your knowledge.

### **Change Management Foundation Certification:**

Format: Multiple choice

Question numbers: 50

Time: 40 minutes

Pass mark: 25 out of 50 (50%)

### **Change Management Practitioner Certification:**

Format: Objective testing based on case study scenarios (open book)

Question numbers: 4 (20 marks each)

Time: 2.5 hours

Pass mark: 40 out of 80 (50%)