

# Professional Scrum Product Backlog Management Skills™

1-day training (7 hours) / Exam voucher included

Gain visibility into what is most valuable to your customers and users

The product backlog is an **emergent, ordered list of what is needed for product improvement**. It is the single source of work for the Scrum team. It is constantly changing and requires the Product Owner and the whole team to consider many options for additions, deletions, updates and reordering.

This highly interactive **Professional Scrum Product Backlog Management Skills™** one-day course is designed to help Scrum practitioners improve their ability to manage all aspects of the Product Backlog and stakeholder communication.



- **Become familiar** with techniques and methods to effectively manage a Product Backlog

• **Learn how** simplicity can cure complicated and complex product backlogs, and get hands-on experience with refinement techniques such as decomposing and slicing product backlog items.

- **Practice:** You will work in teams with other participants using a combination of instructor-led and activity-based learning.

• **Certification:** your Scrum Product Backlog Management Skills (PSPBMS) certification exam is included

The course will be given in English by a Professional Scrum Trainer (PST).

## LEARNING OBJECTIVES

After having completed this course, the learner will:

- Define the product goals they are investing in and the product backlog items that deliver the value you seek
- Apply practical techniques for creating, refining and organising your product backlog
- Identify and communicate effectively with stakeholders
- Capture your stakeholders' needs in a product backlog
- Find better ways to make your Product Backlog more transparent
- Leverage experience as a competitive advantage

## TRAINING PROGRAM

**Putting problem solving and decision making in the hands of the Scrum Team is a key principle of Scrum.** The framework provides places for this to happen and the values help to create an environment where every team member is heard. However, it is not always easy to have a **transparent Product Backlog**. Sometimes team members lose sight of the goals, don't participate fully and/or can't reach agreement. Effective product backlog management guides the team towards the desired outcomes.

Module 1 - Understanding your stakeholders  
Module 2 - Defining your Product Backlog  
Module 3 - Refining your Product Backlog  
Module 4 - Creating transparency

**Be ready for a challenge and be a challenger!** You will work in teams and learn by working, discussing and doing.

The course also includes a free attempt at the Professional Scrum Product Backlog Management Skills (PSPBMS) certification exam.

## TARGET AUDIENCE

The Professional Scrum Product Backlog Management Skills course is suitable for team members currently working as

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Product Owners or Product Managers, or supporting them, who are looking for practical ways to manage their stakeholders and product backlog. The course is aimed at a range of roles involved in agile development and product management.

**The Product Backlog Management course will be of particular benefit to:**

- Professionals who are interested in learning essential Product Owner practices,
- Product Owners who want to better understand their customers and stakeholders
- Scrum Masters who want to be an effective coach for Product Owners will also find valuable insights in this course
- Product managers and business analysts who want to improve their product backlog management skills

Because collaboration is a key factor in the success of any initiative, and because each individual can step in when needed, it is important that each member of the Scrum Team, including the Scrum Master and Developers, understands how to manage a Product Backlog and has a set of techniques and practices at their disposal to support the Product Owner.

## PREREQUISITES

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**Although not a blocker, you will get the most out of the class if you:**

- Have studied the Scrum Guide (required), available at <https://scrumguides.org/scrum-guide.html>
- Took the Scrum Open assessment, available at <https://www.scrum.org/open-assessments/scrum-open>
- Already understand Scrum, either through working in a Scrum team, or attending a Professional Scrum Foundations or similar course.
- Have worked on, or been closely associated with, the solution of complex issues, for example, building or improving a product.

## CERTIFICATION

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- All students who complete the Professional Scrum Product Backlog Management Skills course will receive a password to take the **Professional Scrum Product Backlog Management Skills (PSPBMS)** exam. The industry recognised PSPBMS certification requires a minimum pass mark of 85%. PSPBMS course participants who attempt the PSPBMS assessment within 14 days of receiving their free password and do not score at least 85% will be granted a second attempt at no additional cost.
- Students are eligible for Project Management Institute (PMI) PDU credits: 7 PDUs after attending a one-day Professional Scrum Product Backlog Management Skills (PSPBMS) course. Please note that PMI PDUs are earned for attending the course and not for passing a PSPBMS assessment. Students can claim PDUs under the PMI category of "Other third party education courses".